



# RGCU NEWS

## Spring 2025



### Better Digital Banking

RGCU's revamped digital platform makes managing your finances easier and more efficient than ever. With features like intuitive navigation, personalized alerts, and seamless debit card controls, staying on top of your finances has never been more convenient or secure.

**\* Members must re-enroll on or after April 8th, 2025.**

Learn more: [www.rgcu.org/better-digital-banking](http://www.rgcu.org/better-digital-banking)



### Money Market- Investors Club

Grow your savings faster with a Money Market (Investors Club) Account. With competitive rates and easy access to your funds, it's a smart and secure way to reach your financial goals while keeping your money working for you.

Learn more: [www.rgcu.org/money-market](http://www.rgcu.org/money-market)



### Score a Homerun with Your RGCU Mariachi Card!

The Isotopes season is here! RGCU members can earn **2x rewards** on every purchase at RGCU Field. Use your RGCU Debit or Credit Card for everything from merchandise to snacks, and redeem points for cash, gift cards, travel, and more!

Learn more: [www.rgcu.org/rgcu-field](http://www.rgcu.org/rgcu-field)



**RIO GRANDE**  
- CREDIT UNION -  
we understand

## Spring into Financial Growth

At RGCU, we're here to help you bloom this season and beyond. Whether you're renovating your home, consolidating debt, or planning for the future, we offer personalized lending and savings options. This Spring let RGCU help empower your financial journey. We'll work with you to ensure you have the tools make informed decisions for a brighter financial future.

### Get the Freedom to Fund Life on Your Terms

Life's big moments deserve to be supported. With our Home Equity Line of Credit (HELOC), you have the freedom to make home upgrades, tackle unexpected expenses, or fund your dream project—whenever life calls for it. Tap into your home's equity with flexibility and peace of mind, knowing you're supported every step of the way.

Learn More: [www.rgcu.org/heloc](http://www.rgcu.org/heloc)

### Reward Yourself This Spring

Every swipe with your RGCU Debit or Rewards Visa Card earns you points, turning your daily purchases into valuable rewards! Whether your grocery shopping, dining out, or paying bills, you'll be earning points effortlessly. Redeem them for cash back, gift cards, merchandise, and more. It's your money—rewarded your way, every day!

Learn More: [www.rgcu.org/rewards](http://www.rgcu.org/rewards)

### Drive Down Your Auto Payments

Ready for a financial tune-up? Refinancing your auto loan with RGCU could mean lower monthly payments, reduced interest rates, and more money in your pocket each month. With flexible terms and competitive rates, we make it easy for you to save while keeping you on the road.

Learn more: [www.rgcu.org/refinance](http://www.rgcu.org/refinance)

With each step forward, we remain dedicated to empowering you with the knowledge and support to thrive. Thank you for trusting us to be your partner in building a strong financial future. Together, we will continue to make great strides.





# Message from CEO

## Confidence in Our Shared Journey

Dear Members,

As we embrace a new year, I want to sincerely thank you for your trust and loyalty. At RGCU, our strength comes from shared values and a deep commitment to serving you. Together, we have built more than a credit union. We have built a community rooted in partnership and trust, where your success fuels our mission.

Financial confidence is essential to a brighter future. That is why we are committed to equipping you with the tools, resources, and personalized support you need to thrive. Whether you are purchasing your first home, refinancing a vehicle, or facing an unexpected challenge, we stand by you. Our team is driven by a passion for seeing you succeed, and we are constantly looking for ways to go beyond traditional banking.

For example, we are proud to offer bilingual services and to bring financial education programs to local schools. We believe knowledge is power. By helping our members, young and old, develop financial literacy, we are making a lasting impact on the communities we cherish. This dedication to empowerment is at the heart of everything we do.

We are also excited to share some important news. On April 8, 2025, we are launching an upgraded online and mobile banking experience designed to make managing your finances simpler and more efficient. To access the new platform, you will need to re-enroll on or after April 8. Visit our website for step-by-step instructions or stop by your nearest branch if you have any questions.

Your loyalty makes all of this possible. Thank you for trusting us to be part of your journey and for helping us build something meaningful, something that extends beyond finances and into the heart of our community. Together, we are creating a legacy of trust that will last for generations.

Thank you for being part of RGCU's story.

Sincerely,

**Tony Dees**  
President/CEO

## Directory

### BOARD OF DIRECTORS

- Dianne M. Brown | *Board Chair*
- Irene Serna | *First Vice Chair*
- Patty French | *Secretary Treasurer*
- Betty Valdez | *Director*
- Ryan Pena | *Director*
- Lisa Sedillo-White | *Director*
- Mark Sanchez | *Director*

### SUPERVISORY COMMITTEE

- Claudia Armijo | *Member*
- Marc Limmany | *Member*
- Beverly Gabaldon | *Member*

## Holiday Closings

All RGCU branches and Member Resource Center (Call Center) will be closed on the following holidays:

**May 26th** | Memorial Day

**June 19th** | Juneteenth

**July 4th** | Independence Day

## Contact info

### MEMBER RESOURCE CENTER

Call or Text Us Today

**505.262.1401 | 877.761.5136**

### TELLER PHONE

24-hour automated service **505.265.4926**

**RGCU.org**



The philosophy of people helping people has always been at the heart of RGCU. We know how important it is to show care and support for our community. Your concerns and dreams are ours, too. After all, Teamwork Makes the Dream Work! Here is a highlight from a recent project:

### STRONGER TOGETHER: EMPOWERING VETERANS WITH PAWS AND STRIPES

At Rio Grande Credit Union, we believe in giving back to organizations that make a difference. That's why we're proud to partner with Paws and Stripes, an incredible nonprofit that helps veterans and their families by providing service dog training and mental health support. Together, we're building stronger bonds, brighter futures, and a community full of hope. RGCU created cozy, no-sew blankets to bring warmth and comfort to veterans and their service animals.

### 4-FOR-FREE

